


MEMORANDUM

LOUISVILLE METRO POLICE DEPARTMENT

GREG FISCHER
MAYOR

STEVE CONRAD
CHIEF OF POLICE

TO: All Personnel

FROM: Steve Conrad
Chief of Police 

DATE: April 29, 2020

RE: Modification to Special Order #20-004 State of Emergency—
Calls for Service Response—Revised
Special Order #20-021

As the COVID-19 pandemic continues, we are regularly evaluating the situation and our responses based on both our staffing and the needs of our community. With this in mind, we will once again adjust our protocols for responding to calls for service.

As you know, on March 16, 2020, we modified our responses to no longer respond to most non-violent criminal incidents requiring a police report. We implemented this procedure in an effort to reduce the number of situations which could increase the risk of exposure to the virus, both for our personnel and the public.

On April 14, 2020, we modified this order to resume responding to burglar alarms.

The Louisville Metro Police Department (LMPD) has been fortunate to see our numbers of positive COVID-19 cases among personnel remaining low. We are seeing success in both Louisville and throughout the state at flattening the curve. Our strategies to limit unnecessary exposures to our officers have been successful and our workforce has been impacted much less than was originally feared. Our supplies of PPE have become more stable and we now have a viable program to clean and reuse PPE for future use.

With this in mind, we want to respond to the community's desire and need for us to resume more of our normal duties. For all of these reasons, we will be instituting the following new Calls for Service Limitation Protocol:

CALLS FOR SERVICE LIMITATION	RESPONSE
Theft (any amount)	LMPD Service Center
Non-Injury Collision	LMPD Service Center
Hit and Run Collision (non-injury)	LMPD Service Center
Criminal Mischief (any amount)	LMPD Service Center
Loitering	Broadcast Attempt to Locate
Trespass	Broadcast Attempt to Locate
Burglary 2 nd & 3 rd Degree with no suspect information or evidence to collect	LMPD Service Center
Adult Missing Persons (no extraordinary circumstances)	LMPD Service Center
Annoying/Obscene Phone Calls	LMPD Service Center
Reckless Driving	Broadcast Attempt to Locate
Speeding	Broadcast Attempt to Locate

Should we become unable to adequately staff the patrol platoons with our existing resources, we may need to modify this order once again.

All crimes reported during this period will continue to be investigated in the same manner as before.

These changes continue to provide our community with a high level of service, while protecting the safety of our members and the public. Thank you all for your courage and dedication during this challenging time.

All members having computer access are responsible for reading, understanding, and acknowledging receipt of this Special Order, using the PowerDMS Document Management System. Members without computer access will continue to sign an accountability roster, as they have in the past.

All commanding officers will ensure their personnel are made aware of this information.

This Special Order will be posted in each division, section, or unit for a period of ten (10) days. Please refer any questions through the appropriate chain of command.